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December 9, 2013

To Whom It May Concern:

Re: Our Professional IT Relationship with Intivix

Gentlemen:

We would like to share our working relationship with Intivix and, especially, with Rob Schenk, with whom we have been doing business for almost 10 years.

We have witnessed the emergence over the past years of a Company which is very dedicated to their customers. The knowledge, expertise and professionalism of the Intivix' staff has served us well. Whenever we have a need to request their help to resolve any IT issue, the thoroughness, steadfastness and time their staff applies to seeking out solutions demonstrates their commitment to their customers.

As our Company has been transitioning from Windows XP to Windows 7, the Intivix staff has been paramount in imaging the computers for deployment. They have been efficient and quick to modify any needed changes for the end users.

From a personal standpoint, Rob Schenk and some of his staff on a number of occasions have also visited my home to personally handle any equipment installations or troubleshoot any software problems or difficulties.

One of the best benefits we have received since contracting with Intivix is having available a truly reliable and expert source upon which we can depend to assist us at any given time. Additionally, the advice and help given to us with regard to equipment and software research for our various and continued growth needs has played a beneficial and significant role in our Company's IT development.

Our two Companies seem to have grown hand in hand, and we welcome any future collaboration.

Sincerely,

A handwritten signature in blue ink that reads "Georgette Guerra".

Georgette Guerra
Owner

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