

November 18, 2013

To Whom It May Concern:

Monk & Associates Inc., (M&A) has been using the services of Intivix (formerly LanXpert) for over 10 years. As a small business, with changing technology, it has been difficult to keep up with current trends and computer technology. As such Intivix not only keeps M&A up and running on a daily basis but is proactive in advising on current and future developments.

Intivix support staff is also helpful with singular computer issues, that is, when a single computer system acts up they are able to help trouble-shoot the problem quickly and efficiently. When computer systems need replacing, while M&A staff can do the basic setup and installation, there are within the server environment various protocols that can only be addressed by Intivix which, because of M&A's history with them, Intivix is able to solve rapidly and expertly.

M&A is very computer/server dependent. Having Intivix as our IT source has created peace of mind that enables staff to focus on job performance, not computer aggravation. For any business that needs IT assistance M&A highly recommends Intivix.

Chris Milliken
Office Manager