

BEYOND OUR EXPECTATIONS

For the past 7 years, Industrial Railways Company has renewed our annual agreements with Intivix for all of our IT needs. The level of satisfaction we experience is far **beyond our expectations**. We would like to take this moment to recommend Intivix, not only for the high level of satisfaction that we experience each and every time, but for the **extremely professional** customer service that is provided. It is apparent that their talent recruitment methods are dialed in.

In addition I suspect that they have a great employee relation process, which explains why employee retention does not seem to be a factor within their organization. It is very comforting to know that each time we deal with them, all of their employees know whom we are, what we do, and provides constant knowledge and recommendations on where and what we need, now and in the future, relative to our IT needs.

I have managed in-house IT, contracted and managed tier level IT support for companies large and small, and I have never had a full service IT company that was so **on top of current and leading edge technology** like Intivix.

I hope that you and/or your company are fortunate enough to have Intivix on your list of expert advisor's, as they have played a significant role in the success of Industrial Railways Company.

Jennifer Center
Office Manager
Industrial Railways Company

