

PEACE OF MIND

Monk & Associates Inc., (M&A) has been using the services of Intivix for over 10 years. As a small business, with changing technology, it has been difficult to keep up with current trends and computer technology. As such Intivix not only keeps M&A up and running on a daily basis but is proactive in advising on current and future developments.

Intivix support staff is also helpful with singular computer issues, that is, when a single computer system acts up **they are able to help trouble-shoot the problem quickly and efficiently.** When computer systems need replacing, while M&A staff can do the basic setup and installation, there are within the server environment various protocols that can only be addressed by Intivix which, because of M&A's history with them, **Intivix is able to solve rapidly and expertly.**

M&A is very computer/server dependent. Having Intivix as our IT source has created **peace of mind** that enables staff to focus on job performance, not computer aggravation. For any business that needs IT assistance M&A highly recommends Intivix.

Chris Milliken
Office Manager
Monk & Associates

